medAspis – Alert Messages

The following selection of the most common error messages appeared in the Control Panel and on the Speed Scanner.

✅ positive responses

active	This pack is able to be dispensed
successful	Successfully processed
scanned	The code was scanned and stored

❌ coding alerts

unknown serial number	Pack Serial Number not recognised.
Unknown Batch Number	Failed to find Batch Number
Batch Number mismatch	The Batch Number does not match Pack Serial Number.
Expiry Date mismatch	Expiry Date does not match Batch Number.

❌ reactivation alerts

Undo Status > 10 days	Undo timeframe was exceeded.
Undo/User mismatch	Undo attempted by different user.
Undo Status mismatch	Undo attempt doesn't match the Pack status.
Undo Status mismatch	Undo attempt doesn't match the Pack status.

❌ double dispense alerts

inactive	This pack is already inactive
supplied	This pack is supplied
already inactive	This pack is already inactive
already inactive	This pack is dispensed, exported or destroyed
already inactive	This pack is already inactive

❌ sample, locked, exported, stolen, recall, etc.

destroyed	This pack is already destroyed
locked	This pack is locked for sale
exported	This pack is exported
sample	This pack is a sample
stolen	This pack is marked as stolen
free sample	This pack is a free sample
recalled	This pack is recalled
expired	This pack is expired
withdrawn	This pack is withdrawn
repacked	This pack has been repacked

❌ general alerts

general error	A general technical exception occurred.
unknown	The status of this pack is unknown
Unknown Product Code	Product Code not recognised.
Double scan	Double scan inside tolerance recorded.

❌ registration alerts

invalid Arvato login	The entered ClientId or ClientSecret does not match. Invalid Arvato login
user locked	Maximum number of failed login attempts reached. User locked
password expired	The entered password is either expired or an initial password.
T&C invalid	The terms & conditions were not accepted in the allowed timeframe

×2 double dispense recognition

dispensed here	This pack has already been dispensed here
	same for destroyed, locked, exported, sample, etc.

ℹ No FMD

no FMD code	This code is not an FMD Code. Please check if another code exists