










## medAspis – Alert Messages

The following selection of the most common error messages appeared in the Control Panel and on the Speed Scanner.

<p> <b>positive responses</b></p> <ul style="list-style-type: none"> <li>active</li> <li>successful</li> <li>scanned</li> </ul>	<ul style="list-style-type: none"> <li>This pack is able to be dispensed</li> <li>Successfully processed</li> <li>The code was scanned and stored</li> </ul>
<p> <b>coding alerts</b></p> <ul style="list-style-type: none"> <li>unknown serial number</li> <li>Unknown Batch Number</li> <li>Batch Number mismatch</li> <li>Expiry Date mismatch</li> </ul>	<ul style="list-style-type: none"> <li>Pack Serial Number not recognised.</li> <li>Failed to find Batch Number</li> <li>The Batch Number does not match Pack Serial Number.</li> <li>Expiry Date does not match Batch Number.</li> </ul>
<p> <b>reactivation alerts</b></p> <ul style="list-style-type: none"> <li>Undo Status &gt; 10 days</li> <li>Undo/User mismatch</li> <li>Undo Status mismatch</li> <li>Undo Status mismatch</li> </ul>	<ul style="list-style-type: none"> <li>Undo timeframe was exceeded.</li> <li>Undo attempted by different user.</li> <li>Undo attempt doesn't match the Pack status.</li> <li>Undo attempt doesn't match the Pack status.</li> </ul>
<p> <b>double dispense alerts</b></p> <ul style="list-style-type: none"> <li>inactive</li> <li>supplied</li> <li>already inactive</li> <li>already inactive</li> <li>already inactive</li> </ul>	<ul style="list-style-type: none"> <li>This pack is already inactive</li> <li>This pack is supplied</li> <li>This pack is already inactive</li> <li>This pack is dispensed, exported or destroyed</li> <li>This pack is already inactive</li> </ul>
<p> <b>sample, locked, exported, stolen, recall, etc.</b></p> <ul style="list-style-type: none"> <li>destroyed</li> <li>locked</li> <li>exported</li> <li>sample</li> <li>stolen</li> <li>free sample</li> <li>recalled</li> <li>expired</li> <li>withdrawn</li> <li>repacked</li> </ul>	<ul style="list-style-type: none"> <li>This pack is already destroyed</li> <li>This pack is locked for sale</li> <li>This pack is exported</li> <li>This pack is a sample</li> <li>This pack is marked as stolen</li> <li>This pack is a free sample</li> <li>This pack is recalled</li> <li>This pack is expired</li> <li>This pack is withdrawn</li> <li>This pack has been repacked</li> </ul>
<p> <b>general alerts</b></p> <ul style="list-style-type: none"> <li>general error</li> <li>unknown</li> <li>Unknown Product Code</li> <li>Double scan</li> </ul>	<ul style="list-style-type: none"> <li>A general technical exception occurred.</li> <li>The status of this pack is unknown</li> <li>Product Code not recognised.</li> <li>Double scan inside tolerance recorded.</li> </ul>
<p> <b>registration alerts</b></p> <ul style="list-style-type: none"> <li>invalid Arvato login</li> <li>user locked</li> <li>password expired</li> <li>T&amp;C invalid</li> </ul>	<ul style="list-style-type: none"> <li>The entered ClientId or ClientSecret does not match. Invalid Arvato login</li> <li>Maximum number of failed login attempts reached. User locked</li> <li>The entered password is either expired or an initial password.</li> <li>The terms &amp; conditions were not accepted in the allowed timeframe</li> </ul>
<p> <b>double dispense recognition</b></p> <ul style="list-style-type: none"> <li>dispensed here</li> </ul>	<ul style="list-style-type: none"> <li>This pack has already been dispensed here</li> <li>same for destroyed, locked, exported, sample, etc.</li> </ul>
<p> <b>No FMD</b></p> <ul style="list-style-type: none"> <li>no FMD code</li> </ul>	<ul style="list-style-type: none"> <li>This code is not an FMD Code. Please check if another code exists</li> </ul>